Table 1: ACCESS AND SERVICE

Data for Recipients in the Southeastern Region

	Jata for	Recipie	nts in th	e South	eastern	Region						
	CCR	CHS	DNC	FAM	HUM	MCH	MHS	NHP	PHY	UHC	SE Region	All HMOs
CHILDREN'S HEALTH												
HealthCheck Screens, Ages 0 - 5												
# of Eligibles	4,999	13,437	724	1,127	11,416	437	9,147	1,123	383	17,067	57,823	113,923
# of Eligibles Screened	2,566	4,442	236	373	5,726	20	4,337	407	179	8,152	26,438	55,100
% Eligibles Screened / Total Eligibles	51.33%	33.06%	32.60%	33.10%	50.16%	4.58%	47.41%	36.24%	46.74%	47.76%	45.72%	48.37%
# of Eligible Years	3,246	8,846	361	709	7,400	211	5,918	525	206	11,355	38,778	73,260
% Eligibles Screened / Eligible Years	79.06%	50.22%	65.37%	52.62%	77.38%	9.46%	73.28%	77.51%	86.86%	71.79%	68.18%	75.21%
# of Screens (Frequency)	4,496	7,287	429	567	9,073	24	7,727	718	273	14,091	44,685	94,992
# of Screens per Eligible	0.90	0.54	0.59	0.50	0.79	0.05	0.84	0.64	0.71	0.83	0.77	0.83
# of Screens per Eligible Year	1.39	0.82	1.19	0.80	1.23	0.11	1.31	1.37	1.32	1.24	1.15	1.30
HealthCheck Screens, Ages 6 - 14												
# of Eligibles	5,410	10,483	414	808	9,401	258	7,911	799	199	16,697	50,780	89,480
# of Eligibles Screened	1,510	1,379	24	70	2,056	2	1,774	94	34	4,256	11,199	17,525
% Eligibles Screened / Total Eligibles	27.91%	13.15%	5.80%	8.66%	21.87%	0.78%	22.42%	11.76%	17.09%	25.49%	22.05%	19.59%
# of Eligible Years	3,808	7,168	208	505	6,428	129	5,264	391	106	11,914	35,922	59,871
% Eligibles Screened / Eligible Years	39.65%	19.24%	11.53%	13.85%	31.98%	1.55%	33.70%	24.06%	31.97%	35.72%	31.18%	29.27%
# of Screens (Frequency)	1,651	1,629	24	75	2,175	2	1,912	95	36	4,403	12,002	18,850
# of Screens per Eligible	0.31	0.16	0.06	0.09	0.23	0.01	0.24	0.12	0.18	0.26	0.24	0.21
# of Screens per Eligible Year	0.43	0.23	0.12	0.15	0.34	0.02	0.36	0.24	0.34	0.37	0.33	0.31
HealthCheck Screens, Ages 15 - 20												
# of Eligibles	1,735	3,862	154	352	3,542	73	2,396	295	58	5,839	17,778	30,267
# of Eligibles Screened	217	241	5	42	295	0	240	16	0	714	1,770	2,708
% Eligibles Screened / Total Eligibles	12.51%	6.24%	3.25%	11.93%	8.33%	0.00%	10.02%	5.42%	0.00%	12.23%	9.96%	8.95%
# of Eligible Years	1,028	2,167	64	191	1,991	26	1,295	120	20	3,499	10,402	16,341
% Eligibles Screened / Eligible Years	21.11%	11.12%	7.84%	21.94%	14.82%	0.00%	18.53%	13.32%	0.00%	20.40%	17.02%	16.57%
# of Screens (Frequency)	240	292	6	58	332	0	271	18	0	747	1,964	3,064
# of Screens per Eligible	0.14	0.08	0.04	0.16	0.09	0.00	0.11	0.06	0.00	0.13	0.11	0.10
# of Screens per Eligible Year	0.23	0.13	0.09	0.30	0.17	0.00	0.21	0.15	0.00	0.21	0.19	0.19
HealthCheck Screens, Ages 0 - 20												
# of Eligibles	11,443	26,302	1,249	2,177	22,917	742	18,227	2,142	624	37,217	118,833	221,186
# of Eligibles Screened	4,293	6,062	252	469	8,077	22	6,351	517	213	13,122	39,378	73,558
% Eligibles Screened / Total Eligibles	37.52%	23.05%	20.18%	21.54%	35.24%	2.96%	34.84%	24.14%	34.13%	35.26%	33.14%	33.26%
# of Eligible Years	8,082	18,181	633	1,406	15,819	366	12,478	1,036	333	26,768	85,102	149,472
% Eligibles Screened / Eligible Years	53.12%	33.34%	39.82%	33.36%	51.06%	6.01%	50.90%	49.91%	64.03%	49.02%	46.27%	49.21%
# of Screens (Frequency)	6,387	9,208	459		11,580	26	9,910	831	309	19,241	58,651	116,903
# of Screens per Eligible	0.56	0.35	0.37	0.32	0.51	0.04	0.54	0.39	0.50	0.52	0.49	0.53
# of Screens per Eligible Year	0.79	0.51	0.73	0.50	0.73	0.07	0.79	0.80	0.93	0.72	0.69	0.78

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PHY: Physicians Plus SHP: Security Health Plan THP: Touch Point Health Plan

**UHC: United HealthCare** 

# Table 1: ACCESS AND SERVICE

# Data for Recipients in the Southeastern Region

	CCR	CHS	DNC	FAM	HUM	мсн	MHS	NHP	PHY	UHC	SE Region	All HMOs			
FAM: Family Health Plan	MHS: Managed Health Services							UHP: Unity Health Plans							
GHC: Group Health Cooperative of South Central WI	NHP: Network Health Plan							VHP: Valley Health Plan							

Table 1: ACCESS AND SERVICE

Data for Recipients in the Southeastern Region

	Dai	ita for i	Recipiei	nts in th	e South	eastern	Region					
	CR	CHS	DNC	FAM	HUM	МСН	MHS	NHP	PHY	UHC	SE Region	All HMOs
Non-HealthCheck Health Care Visits, Age < 1												
# of Eligibles 1	137	4,445	287	373	3,565	177	2,525	387	143	5,049	18,011	37,332
# of Eligibles Receiving	911	2,590	171	182	2,240	54	1,595	181	97	3,232	11,253	24,695
% Eligibles Receiving / Total Eligibles 63.	0%	58.27%	59.58%	48.79%	62.83%	30.51%	63.17%	46.77%	67.83%	64.01%	62.48%	66.15%
# of Eligible Years	603	1,956	123	168	1,544	74	1,075	137	58	2,261	8,000	16,708
% Eligibles Receiving / Eligible Years 151.	6% 13	132.42%	138.84%	108.12%	145.10%	72.73%	148.36%	132.28%	166.05%	142.98%	140.66%	147.80%
# of Visits (Frequency) 4	986	9,953	628	731	7,283	218	9,468	893	418	11,157	45,735	97,490
# of Visits per Eligible	.47	2.24	2.19	1.96	2.04	1.23	3.75	2.31	2.92	2.21	2.54	2.61
# of Visits per Eligible Year	.27	5.09	5.10	4.34	4.72	2.94	8.81	6.53	7.16	4.94	5.72	5.83
Non-HealthCheck Health Care Visits, Ages 1 - 5												
# of Eligibles 4	062	10,588	508	886	9,051	302	7,553	825	283	13,802	46,281	89,019
# of Eligibles Receiving 2	)57	6,757	269	409	5,408	74	3,906	323	166	7,292	26,661	50,940
% Eligibles Receiving / Total Eligibles 50.	4%	63.82%	52.95%	46.16%	59.75%	24.50%	51.71%	39.15%	58.66%	52.83%	57.61%	57.22%
# of Eligible Years 2	643	6,890	238	541	5,856	137	4,844	388	148	9,094	30,778	56,552
% Eligibles Receiving / Eligible Years 77.	4%	98.07%	113.10%	75.66%	92.35%	53.95%	80.64%	83.19%	112.42%	80.18%	86.62%	90.08%
# of Visits (Frequency) 6	315	22,967	790	1,182	14,459	224	14,392	964	599	23,769	86,161	160,069
# of Visits per Eligible	.68	2.17	1.56	1.33	1.60	0.74	1.91	1.17	2.12	1.72	1.86	1.80
# of Visits per Eligible Year	.58	3.33	3.32	2.19	2.47	1.63	2.97	2.48	4.06	2.61	2.80	2.83
Non-HealthCheck Health Care Visits, Ages 6 - 14												
# of Eligibles 5	110	10,483	414	808	9,401	258	7,911	799	199	16,697	50,780	89,480
# of Eligibles Receiving 2	192	4,571	184	279	4,054	51	3,328	181	90	7,046	21,976	37,832
% Eligibles Receiving / Total Eligibles 40.	2%	43.60%	44.44%	34.53%	43.12%	19.77%	42.07%	22.65%	45.23%	42.20%	43.28%	42.28%
# of Eligible Years 3	308	7,168	208	505	6,428	129	5,264	391	106	11,914	35,922	59,871
% Eligibles Receiving / Eligible Years 57.	6%	63.77%	88.43%	55.20%	63.07%	39.59%	63.22%	46.32%	84.64%	59.14%	61.18%	63.19%
# of Visits (Frequency) 5	091	10,708	484	585	9,111	105	8,630	368	260	16,795	52,137	90,134
# of Visits per Eligible	.94	1.02	1.17	0.72	0.97	0.41	1.09	0.46	1.31	1.01	1.03	1.01
# of Visits per Eligible Year	.34	1.49	2.33	1.16	1.42	0.82	1.64	0.94	2.45	1.41	1.45	1.51
Non-HealthCheck Health Care Visits, Ages 15 - 20												
# of Eligibles 1	735	3,862	154	352	3,542	73	2,396	295	58	5,839	17,778	30,267
# of Eligibles Receiving	795	1,608	57	140	1,568	10	1,053	78	25	2,504	7,838	13,074
% Eligibles Receiving / Total Eligibles 45.	2%	41.64%	37.01%	39.77%	44.27%	13.70%	43.95%	26.44%	43.10%	42.88%	44.09%	43.20%
# of Eligible Years 1	028	2,167	64	191	1,991	26	1,295	120	_	3,499	10,402	16,341
% Eligibles Receiving / Eligible Years 77.	5%	74.22%	89.41%	73.14%	78.75%	38.46%	81.29%	64.95%	123.46%	71.56%	75.35%	80.01%
# of Visits (Frequency) 2	280	4,724	119	624	4,238	20	3,224	226	61	7,443	22,959	38,092
# of Visits per Eligible	.31	1.22	0.77	1.77	1.20	0.27	1.35	0.77	1.05	1.27	1.29	1.26
# of Visits per Eligible Year	.22	2.18	1.87	3.26	2.13	0.77	2.49	1.88	3.01	2.13	2.21	2.33

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# Table 1: ACCESS AND SERVICE

# **Data for Recipients in the Southeastern Region**

CCR	снѕ	DNC	FAM	HUM	MCH	MHS	NHP	PHY	UHC	SE Region	All HMOs
	_								-		

## **Table 1: ACCESS AND SERVICE**

Data for Recipients in the Southeastern Region

	CCR	СНЅ	DNC	FAM	ним	МСН	MHS	NHP	PHY	UHC	SE Region	All HMOs
Non-HealthCheck Health Care Visits, Ages 0 - 20												
# of Eligibles	11,443	26,302	1,249	2,177	22,917	742	18,227	2,142	624	37,217	118,833	221,186
# of Eligibles Receiving	5,954	14,947	634	972	12,228	177	9,876	762	344	19,959	65,853	121,690
% Eligibles Receiving / Total Eligibles	52.03%	56.83%	50.76%	44.65%	53.36%	23.85%	54.18%	35.57%	55.13%	53.63%	55.42%	55.02%
# of Eligible Years	8,082	18,181	633	1,406	15,819	366	12,478	1,036	333	26,768	85,102	149,472
% Eligibles Receiving / Eligible Years	73.67%	82.21%	100.18%	69.14%	77.30%	48.33%	79.15%	73.56%	103.41%	74.56%	77.38%	81.41%
# of Visits (Frequency)	19,172	48,352	2,021	3,122	35,091	567	35,714	2,451	1,338	59,164	206,992	385,785
# of Visits per Eligible	1.68	1.84	1.62	1.43	1.53	0.76	1.96	1.14	2.14	1.59	1.74	1.74
# of Visits per Eligible Year	2.37	2.66	3.19	2.22	2.22	1.55	2.86	2.37	4.02	2.21	2.43	2.58
HealthCheck and/or Non-HealthCheck Health Care Visits	, Ages 0 - 20											
# of Eligibles	11,443	26,302	1,249	2,177	22,917	742	18,227	2,142	624	37,217	118,833	221,186
# of Eligibles Receiving	5,955	15,526	681	1,024	13,270	191	9,882	763	378	20,074	67,744	137,341
% Eligibles Receiving / Total Eligibles	52.04%	59.03%	54.52%	47.04%	57.90%	25.74%	54.22%	35.62%	60.58%	53.94%	57.01%	62.09%
# of Eligible Years	8,082	18,181	633	1,406	15,819	366	12,478	1,036	333	26,768	85,102	149,472
% Eligibles Receiving / Eligible Years	73.69%	85.40%	107.61%	72.84%	83.89%	52.15%	79.19%	73.65%	113.63%	74.99%	79.60%	91.88%
# of Visits (Frequency)	25,559	57,560	2,480	3,822	46,671	593	45,624	3,282	1,647	78,405	265,643	502,688
# of Visits per Eligible	2.23	2.19	1.99	1.76	2.04	0.80	2.50	1.53	2.64	2.11	2.24	2.27
# of Visits per Eligible Year	3.16	3.17	3.92	2.72	2.95	1.62	3.66	3.17	4.95	2.93	3.12	3.36
Newborn Discharges												
# of Eligibles	14,469	33,657	1,548	2,746	29,131	902	23,124	2,725	758	47,309	151,120	278,613
# of Eligible Years	10,104	22,921	756	1,756	19,805	428	15,601	1,293	387	33,580	106,632	183,582
# of Discharges	400	262	77	118	1,211	14	666	80	34	1,605	4,467	9,995
Total Days of Stay	1,336	906	159	204	3,702	24	2,050	356	197	6,134	15,068	30,674
Average Length of Stay	3.34	3.46	2.06	1.73	3.06	1.71	3.08	4.45	5.79	3.82	3.37	3.07
Discharges per 1,000 Eligibles	27.6	7.8	49.7	43.0	41.6	15.5	28.8	29.4	44.9	33.9	29.6	36
Discharges per 1,000 Eligible Years	39.6	11.4	101.9	67.2	61.1	32.7	42.7	61.9	87.8	47.8	41.9	54

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Data for Recipients in the Southeastern Region

	CCR	CHS		FAM	ним		MHS	NHP	PHY	UHC	SE Region	All HMOs
WOMEN'S HEALTH												-
PAP Test, Ages 15 - 20												
# of Eligibles	1,155	2,780	116	259	2,446	51	1,661	212	49	3,916	9,440	16,997
# of Eligibles Receiving	0	685	9	36	544	0	0	0	4	831	2,109	3,660
% Eligibles Receiving / Total Eligibles	0.00%	24.64%	7.76%	13.90%	22.24%	0.00%	0.00%	0.00%	8.16%	21.22%	22.34%	21.53%
# of Eligible Years	684	1,573	42	137	1,358	17	885	86	17	2,298	5,443	8,865
% Eligibles Receiving / Eligible Years	0.00%	43.54%	21.39%	26.29%	40.05%	0.00%	0.00%	0.00%	23.41%	36.16%	38.75%	41.29%
PAP Test, Age 21+												
# of Eligibles	2,916	7,068	287	554	5,798	149	4,543	549	126	9,748	23,279	42,717
# of Eligibles Receiving	0	1,783	45	101	1,519	1	0	0	31	2,510	5,990	10,594
% Eligibles Receiving / Total Eligibles	0.00%	25.23%	15.68%	18.23%	26.20%	0.67%	0.00%	0.00%	24.60%	25.75%	25.73%	24.80%
# of Eligible Years	1,909	4,429	114	332	3,652	58	2,848	236	50	6,431	15,066	24,628
% Eligibles Receiving / Eligible Years	0.00%	40.26%	39.44%	30.47%	41.59%	1.73%	0.00%	0.00%	61.59%	39.03%	39.76%	43.02%
Mammography, Ages 21+												
# of Eligibles	2,916	7,068	287	554	5,798	149	4,543	549	126	9,748	30,787	53,226
# of Eligibles Receiving	70	1,068	8	15	165	1	113	6	2	316	1,764	2,346
% Eligibles Receiving / Total Eligibles	2.40%	15.11%	2.79%	2.71%	2.85%	0.67%	2.49%	1.09%	1.59%	3.24%	5.73%	4.41%
# of Eligible Years	1,909	4,429	114	332	3,652	58	2,848	236	50	6,431	20,058	31,081
% Eligibles Receiving / Eligible Years	3.67%	24.11%	7.01%	4.52%	4.52%	1.73%	3.97%	2.55%	3.97%	4.91%	8.79%	7.55%
Mammography, Ages 50+												
# of Eligibles	51	132	2	13	119	2	92	6	0	180	586	991
# of Eligibles Receiving	8	0	0	0	21	0	17	0	0	29	75	125
% Eligibles Receiving / Total Eligibles	15.69%	0.00%	0.00%	0.00%	17.65%	0.00%	18.48%	0.00%	0.00%	16.11%	12.80%	12.61%
# of Eligible Years	31	83	1	6	71	1	54	2	0	108	357	574
% Eligibles Receiving / Eligible Years	25.46%	0.00%	0.00%	0.00%	29.75%	0.00%	31.38%	0.00%	0.00%	26.96%	20.99%	21.76%

<sup>\*\*\*</sup> PAP Test averages (SE Region, All HMOs) exclude HMOs not reporting data for these indicators.

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Data for Recipients in the Southeastern Region

	Data 101			la for Necipierits in the Southeaste		Caotoiii	rtegion					
	CCR	CHS	DNC	FAM	ним	МСН	MHS	NHP	PHY	UHC	SE Region	All HMOs
GENERAL HEALTH												
Emergency Room Visits Without Admission, Ages 0 - 5												
# of Eligibles	4,999	13,437	724	1,127	11,416	437	9,146	1,123	383	17,067	57,823	113,923
# of Eligible Years	3,246	8,846	361	709	7,400	211	5,918	525	206	11,355	38,778	73,260
# of Visits (Frequency)	2,379	1,973	346	139	6,102	2	4,250	411	360	8,076	24,038	986
# of Visits per Eligible	0.48	0.15	0.48	0.12	0.53	0.00	0.46	0.37	0.94	0.47	0.42	0.01
# of Visits per Eligible Years	0.73	0.22	0.96	0.20	0.82	0.01	0.72	0.78	1.75	0.71	0.62	0.01
Emergency Room Visits Without Admission, Ages 6 - 14												
# of Eligibles	5,410	10,483	414	808	9,401	258	7,911	799	199	16,697	50,780	89,480
# of Eligible Years	3,808	7,168	208	505	6,428	129	5,264	391	106	11,914	35,922	59,871
# of Visits (Frequency)	1,230	817	110	45	2,284	0	1,697	135	65	3,658	10,041	306
# of Visits per Eligible	0.23	0.08	0.27	0.06	0.24	0.00	0.21	0.17	0.33	0.22	0.20	0.00
# of Visits per Eligible Years	0.32	0.11	0.53	0.09	0.36	0.00	0.32	0.35	0.61	0.31	0.28	0.01
Emergency Room Visits Without Admission, Ages 15 - 20												
# of Eligibles	1,735	3,862	154	352	3,542	73	2,396	295	58	5,839	17,778	30,267
# of Eligible Years	1,028	2,167	64	191	1,991	26	1,295	120	20	3,499	10,402	16,341
# of Visits (Frequency)	759	518	41	29	1,748	0	1,087	118	9	2,672	6,981	173
# of Visits per Eligible	0.44	0.13	0.27	0.08	0.49	0.00	0.45	0.40	0.16	0.46	0.39	0.01
# of Visits per Eligible Years	0.74	0.24	0.64	0.15	0.88	0.00	0.84	0.98	0.44	0.76	0.67	0.01
Emergency Room Visits Without Admission, Ages 21+												
# of Eligibles	3,137	7,681	306	606	6,441	164	5,063	600	138	10,456	33,563	59,456
# of Eligible Years	2,023	4,741	123	350	3,986	62	3,123	257	55	6,812	21,531	34,110
# of Visits (Frequency)	2,066	1,346	170	65	4,655	0	3,044	265	88	6,689	18,388	543
# of Visits per Eligible	0.66	0.18	0.56	0.11	0.72	0.00	0.60	0.44	0.64	0.64	0.55	0.01
# of Visits per Eligible Years	1.02	0.28	1.39	0.19	1.17	0.00	0.97	1.03	1.61	0.98	0.85	0.02
Emergency Room Visits Without Admission, All Ages												
# of Eligibles	14,469	33,657	1,548	2,746	29,131	902	23,124	2,725	758	47,309	151,120	278,613
# of Eligible Years	10,104	22,921	756	1,756	19,805	428	15,601	1,293	387	33,580	106,632	183,582
# of Visits (Frequency)	6,434	4,654	667	278	14,789	2	10,078	929	522	21,095	59,448	2,008
# of Visits per Eligible	0.44	0.14	0.43	0.10	0.51	0.00	0.44	0.34	0.69	0.45	0.39	0.01
# of Visits per Eligible Years	0.64	0.20	0.88	0.16	0.75	0.00	0.65	0.72	1.35	0.63	0.56	0.01

AHP: Atrium Health Plan

**CCR: Coordinated Care Health Plan** 

CHS: Compcare
DNC: Dean Health Plan
FAM: Family Health Plan

GHC: Group Health Cooperative of South Central WI

GHE: Group Health Cooperative of Eau Claire

GLX: Greater LaCrosse Health Plan

**HUM: Humana** 

MCH: Mercy Care Health Plan MHS: Managed Health Services NHP: Network Health Plan PHY: Physicians Plus SHP: Security Health Plan THP: Touch Point Health Plan

UHC: United HealthCare UHP: Unity Health Plans VHP: Valley Health Plan

Table 1: ACCESS AND SERVICE

Data for Recipients in the Southeastern Region

	L	ata ioi	recipie	າເວ ກາ ເກ	e ooutii	castern	Region					
	CCR	CHS	DNC	FAM	HUM	MCH	MHS	NHP	PHY	UHC	SE Region	All HMOs
Recipients with One or More Primary Care Visits												
# of Eligibles	14,469	33,657	1,548	2,746	29,131	902	23,124	2,725	758	47,309	151,120	278,613
# of Eligibles Receiving	8,638	17,888	748	1,260	17,920	183	13,778	1,082	174	26,285	87,956	159,546
% Eligibles Receiving / Total Eligibles	59.70%	53.15%	48.32%	45.88%	61.52%	20.29%	59.58%	39.71%	22.96%	55.56%	58.20%	57.26%
# of Eligible Years	10,104	22,921	756	1,756	19,805	428	15,601	1,293	387	33,580	106,632	183,582
% Eligibles Receiving / Eligible Years	85.49%	78.04%	99.01%	71.77%	90.48%	42.75%	88.32%	83.71%	44.91%	78.28%	82.49%	86.91%
# of Visits (Frequency)	25,909	49,620	2,274	3,559	75,952	462	43,965	2,959	265	79,162	284,127	504,769
# of Visits per Eligible Receiving	3.00	2.77	3.04	2.82	4.24	2.52	3.19	2.73	1.52	3.01	3.23	3.16
# of Visits per Eligible Year	2.56	2.16	3.01	2.03	3.83	1.08	2.82	2.29	0.68	2.36	2.66	2.75
Recipients with Opthalmologist/Optometrist Visits												
# of Eligibles	14,469	33,657	1,548	2,746	29,131	902	23,124	2,725	758	47,309	151,120	278,613
# of Eligibles Receiving	774	16,075	10	19	456	5	12,840	977	10	3,438	34,604	60,255
% Eligibles Receiving / Total Eligibles	5.35%	47.76%	0.65%	0.69%	1.57%	0.55%	55.53%	35.85%	1.32%	7.27%	22.90%	21.63%
# of Eligible Years	10,104	22,921	756	1,756	19,805	428	15,601	1,293	387	33,580	106,632	183,582
% Eligibles Receiving / Eligible Years	7.66%	70.13%	1.32%	1.08%	2.30%	1.17%	82.30%	75.59%	2.58%	10.24%	32.45%	32.82%
# of Visits (Frequency)	23,822	42,368	12	21	1,291	6	43,172	2,689	16	3,776	117,173	169,161
# of Visits per Eligible Receiving	30.78	2.64	1.20	1.11	2.83	1.20	3.36	2.75	1.60	1.10	3.39	2.81
# of Visits per Eligible Year	2.36	1.85	0.02	0.01	0.07	0.01	2.77	2.08	0.04	0.11	1.10	0.92
Recipients with Hearing Specialist Visits												
# of Eligibles	14,469	33,657	1,548	2,746	29,131	902	23,124	2,725	758	47,309	151,120	278,613
# of Eligibles Receiving	170	440	30	1	425	5	353	19	7	195	1,645	4,992
% Eligibles Receiving / Total Eligibles	1.17%	1.31%	1.94%	0.04%	1.46%	0.55%	1.53%	0.70%	0.92%	0.41%	1.09%	1.79%
# of Eligible Years	10,104	22,921	756	1,756	19,805	428	15,601	1,293	387	33,580	106,632	183,582
% Eligibles Receiving / Eligible Years	1.68%	1.92%	3.97%	0.06%	2.15%	1.17%	2.26%	1.47%	1.81%	0.58%	1.54%	2.72%
# of Visits (Frequency)	947	1,785	62	2	2,350	5	2,369	335	7	431	8,293	16,380
# of Visits per Eligible Receiving	5.57	4.06	2.07	2.00	5.53	1.00	6.71	17.63	1.00	2.21	5.04	3.28
# of Visits per Eligible Year	0.09	0.08	0.08	0.00	0.12	0.01	0.15	0.26	0.02	0.01	0.08	0.09
Recipients with Dentist Visits												
# of Eligibles	14,469	33,657	#	2,746	29,131	#	23,124	2,725	#	47,309	153,161	***
# of Eligibles Receiving	1,212	4,963	#	269	4,147	#	1,576	141	#	8,816	21,124	***
% Eligibles Receiving / Total Eligibles	8.38%	14.75%	#	9.80%	14.24%	#	6.82%	5.17%	#	18.63%	13.79%	***
# of Eligible Years	10,104	22,921	#	1,756	19,805	#	15,601	1,293	#	33,580	105,060	***
% Eligibles Receiving / Eligible Years	11.99%	21.65%	#	15.32%	20.94%	#	10.10%	10.91%	#	26.25%	20.11%	***
# of Visits (Frequency)	1,862	8,084	#	443	15,148	#	2,346	208	#	23,369	51,460	***
# of Visits per Eligible Receiving	1.54	1.63	#	1.65	3.65	#	1.49	1.48	#	2.65	2.44	***
# of Visits per Eligible Year	0.18	0.35	#	0.25	0.76	#	0.15	0.16	#	0.70	0.49	***

<sup>#</sup> DNC, MCH and PHY did not provide dental services in 1998.

AHP: Atrium Health Plan
CCR: Coordinated Care Health Plan

GHE: Group Health Cooperative of Eau Claire GLX: Greater LaCrosse Health Plan

PHY: Physicians Plus SHP: Security Health Plan

<sup>\*\*\*</sup> Due to the small number of HMOs that elect to provide dental services outside of the SE region, an aggregate value for All HMOs was not calculated.

# Table 1: ACCESS AND SERVICE

Data for Recipients in the Southeastern Region

	CR CHS	DNC	FAM	HUM	MCH	MHS	NHP	PHY	UHC	SE Region	All HMOs				
CHS: Compcare	HUM: Hu	mana				THP: Touch Point Health Plan									
DNC: Dean Health Plan	MCH: Me	rcy Care I	Health Pla	n			UHC: United HealthCare								
FAM: Family Health Plan	MHS: Ma	naged Hea	alth Servi	ces		UHP: Unity Health Plans									
GHC: Group Health Cooperative of South Central WI	NHP: Net	work Hea	lth Plan			VHP: Valley Health Plan									